# Our Team

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The clinics are equipped with state of the art equipments and facilities in order to provide high standard of dental care. We have digitalized intra-oral and extra-oral (Cephalometric ,Panorama, 3D Tomogram) X-ray system to help in more accurate diagnosis and treatment. We are among the first clinic in Johor with laughing gas facility for the anxious patients. We have air-abrasion (no-drill filling) and computerized "painless" injection system to reduce fear and discomfort of the patients. In addition, we have our attached dental laboratory and skillful technicians to produces plastic denture, full porcelain (alumina or zirconia) veneers, crowns and bridges.

We are "paperless" clinics with custom made Practice
Management Software developed since 1994. All the patients'
records and radiographs are in digital format so the the information
can be saved and retrieved in efficiently and accurately. With the
built in Customer Relation Management software, we are able to
trace and follow-up patients that might have difficulties or
complications after dental treatment, so that follow-up can be done to
ensure their well being and ultimately, their satisfaction.

# **Contact Us/Locations**



Website: <a href="mailto:www.gigi.my">www.gigi.my</a>
Email: <a href="mailto:info@gigi.my">info@gigi.my</a>

TAMAN U DENTAL SURGERY S/B 大学城牙科

KLINIK PERGIGIAN TAMAN U

26A, Jalan Kebudayaan 1, Taman Universiti, 81300 Skudai, Malaysia. Tel:+607-521 1111, Fax: 607-5208508, HP:6014-888 9000, SMS:6012-8

Skype: udentaltmnu QQ: 582081005

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U DENTAL CENTER 优牙科中心 PUSAT PERGIGIAN U 30A, Jin. Indah 16/5,

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U DENTAL CENTER @ SENTOSA 新山大丰 优牙科中心 PUSAT PERGIGIAN U @ SENTOSA 25A, Jalan Sutera, Taman Sentosa, 80150 Johor Bahru, Malaysia.

Tel:+6 07-3333 000

CONSULTATION HOURS 9.00a.m-9.00p.m Daily

Please call for an appointment or book an appointment online.

Closed on selected public holidays

#### Appointment Policy:

- No deposit is required except previous appointment failed to attend.
- New patients please come 10 minutes earlier for registration and fill in Medical History Form.
- Appointment patients late more than 10 minutes will lost the priority.
- International/Outstation patients please plan your itinerary to avoid delay in your treatment.

# WELCOME TO TAMAN U DENTAL SURGERY & U DENTAL CENTERS



We strive to offer high quality dental care at an affordable price. We try hard to maximize the value for money of our patients. Our staff are well trained and all of us have to follow a set of well-proven standard operating procedures to ensure patient safety and optimal treatment outcome. We pay great attention to details ,and that minute, unseen, heart-felt quality is becoming our brand positioning.

Dental treatment is **personnl.** We recognize that no two patients are alike, and furthermore, no two teeth in the same patient are alike. We **listen** to the patients carefully to understand their **concern**, their **fear** and what they really **want** For more complex treatments, we will explain the **advantages and disadvantages** of each procedures, the **treatment options and alternatives.** We printed our own treatments brouchers to be distributed to the patients that might need the particular treatment. Hence, patient is provided with necessary **information** and guided to make **informed decision and consent** to the best of their welfare, before embarking on a treatment plan.

#### Our Services

### GENERAL /FAMILY DENTISTRY 一般/家庭牙科 PERGIGIAN BIASA/SEKELUARGA

- Basic examination 检查/咨询
  - Permeriksaan Permulaan dan Perundingan
- Routine scaling and powder /air polishing 洗牙 Cuci dan polish gigi
- Preventive 预防牙科 Pencegahan
  - Fissure sealant 凹沟充填 Tutup lekuk permukaan gigi Topical Flouride局部氟化物治疗 Florida untuk mengeraskan permukaan
- Fillings 洗牙 Tampalan
- Extractions 拔牙 Cabutan
- Wisdom teeth removal 拔/阻生智慧牙 Pembedahan gigi geraham bongsu
- Comprehensive examination and diagnosis with treatment plans 全面检查和诊断以治疗计划 Pemeriksaan dan rancangan rawatan terperinci
- Braces/ Orthodontics 牙科矫形 (绑牙) Ikat Gigi Children / Students and Adults Fixed braces or Removable Translucence or tooth coloured brackets Growth modification for children Close gaps for adult missing teeth
- Metal Free Crowns, Bridges & Veneers
- Veneer 瓷贴面 Veneer permukaan
- Restorative 牙齿修复 Pemulihan For badly/frequently broken teeth
- Crown套牙Sarung gigi

Metal/gold

Full porcelain/Alumina/Zirconia/Procera

- Mixed (metal+porcelain)
- Brigde 牙桥 Jambatan gigi Joining teeth to close gap
- Prosthodontics 假牙 Gigi Palsu

For replacement of missing teeth Denture - Plastic /Metal /Soft plastic

Implants 人工植牙 Tanam Gigi Titanium implants: NobelBiocare/Ankylos/Dentium Implant Direct/Megagen

Mini-implants: Imtec, MDI

- Root Canal Treatment (Endodontics) 根管治疗 Rawatan akar Front teeth or back teeth
- Periodontics 牙周病 Rawatan Gusi/Tulang Gum
- Guided Bone/Gum Regeneration Artificial bone chip Resorbable skin/membrane Bone augmentation: Onlay/Sinus graft Hip graft to jaw (Hospital Charges )

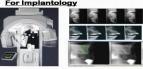


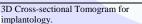


Extra-oral radiographic system: Dental panoramic tomography (DPT) or Orthopanogram(OPG)

**Facilities and Equipments** 









Digital Radiography System: For ALL intra-and extra-oral X-ray



Implantology System



Comfortable dental chairs with Fibreoptic handpieces/drills. We practices "One patient one handpiece" policy: All of the handpieces are autoclaved before reuse.



Intra-oral Radiographic System



Infection Control System: Autoclaves (High Temperature High Pressure Sterilizer)



Nitrous Oxide Sedation for anxious patients: Flowmeter and Pulse-oximeter



Fully computerized and digitalized patient records and x-rays.



Power Whitening Systems



**Endodontic Equipments** 



Intra-oral Cameras: Better communication and informed decisions.





Patient Entertainment and Education System



DSLR Cameras with Ring Flash: A picture says a thousand words



Fillings without a drill (Air-abrasion)



Binocular Loupes and LED Illumination



Wide Screen LCD TV

We accept Cash, Credit Cards (Visa and MasterCard) with Chip.





# COMPLAINT POLICIES AND RESPOND PROTOCOLS

We are committed to providing a high quality service to all our patients, but if there is any short-coming please let us know. This will help us to learn from our mistakes and improve our standard of care. We hope to be able to resolve your complaint simply, quickly, fairly and confidentially. We shall try to resolve the complaint within 14 days. An unresolved complaints shall be referred for mediation by the Malaysian Dental Association, failing which we shall forwards the complaint to the Director General, Ministry of Health. Details of the policies and protocols available online and a copy can be requested from the front desk.



